

**Mallory Côté**  
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## EDUCATION

**Bachelor of Business Administration in Marketing**  
Saginaw Valley State University, University Center, MI  
Minor: Communication  
Deans' List: Fall 2013, Winter 2014

Anticipated: May 2017

## WORK EXPERIENCE

**Sales Associate** November 2014 - Present  
Under Armour, Birch Run, MI  
• Responsible for engaging and connecting with each customer to provide a positive shopping experience  
• Provide a complete fitting room experience while delivering product knowledge and outfitting suggestions  
• Interpreted customer cues in order to assess their needs and enhance their shopping experience  
• Registered cash specialist for the registers, reassuring customers that their transactions are safely completed

**Cart Staff** June 2011 - August 2015  
Sugar Springs Golf Course, Gladwin, MI  
• Welcomed every customer with a comforting introduction and carried their golf clubs to their assigned cart  
• Cited excellence in interpersonal communications, teamwork, customer service, flexibility and reliability  
• Built relationships with new, old and visiting golfers/members of the area  
• Served customers with beverages and also offered cleaning services

**CO-OP Associate** September 2012 - May 2013  
S&H Engraving/ Sue Sews/UPS Drop, Gladwin, MI  
• Packaged, labeled and shipped UPS packages following specific directions  
• Created signs and graphics for businesses using large printing machines and graphic computer programs  
• Engraved plaques, memorabilia, jewelry, leather and wood to personalize items for customers  
• Consulted customers, offering suggestions and creative advice according to their wants and needs, also using the register and handling large amounts of money  
• Operated a large t-shirt press and sewing machines to embroider and stamp clothing

## VOLUNTEER WORK

- **Special Olympics Area 22 Swimming Guide** – I helped the athletes move from lane to lane and make them feel safe and confident as they swam in front of their friends and family.
- **Hook A Kid on Golf Instructor** – Children that come from low-income families were invited to this camp and I created a safe environment for them to learn the game of golf, where I expressed the importance of having outstanding etiquette.
- **Youth Volleyball, Basketball and Tennis Summer Camps** – Lead groups of young boys and girls through competitions, while teaching them the basic skills of the sport they were interested in.
- **Gladwin Veterans Association Volunteer** – I helped arrange a golf outing that supported local veterans in my hometown and made all of the veterans feel appreciated! I had a creative idea and arranged for a World War II Veteran to lead everyone on the first hole with a tee-off.
- **Relay for Life Team Leader** – I helped organize and promote a team to raise money through small fundraisers for people fighting cancer and walked/ran for 24 hours to create awareness.
- Reference Upon Request

